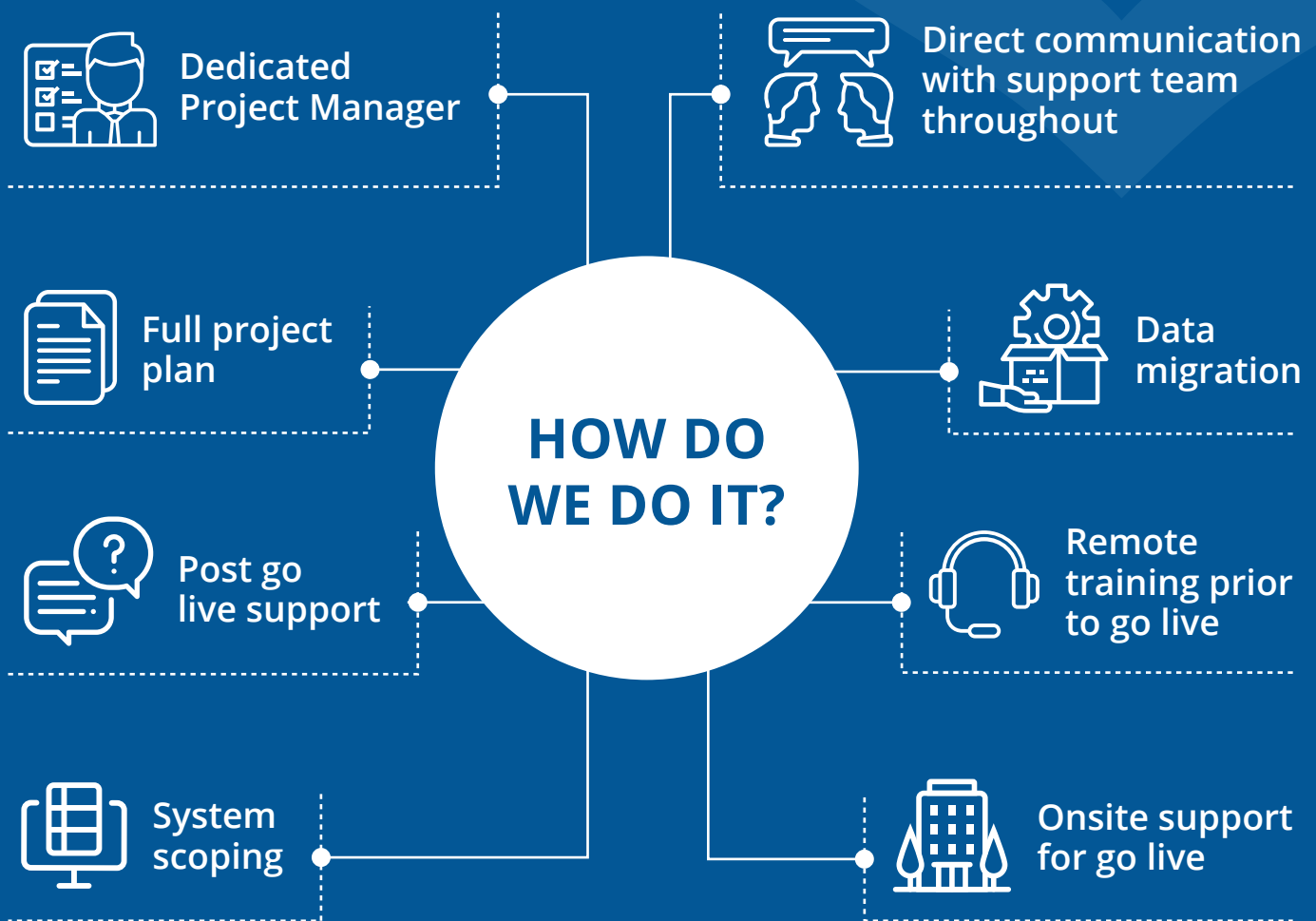# SHERLOCK

MAKING THE SWITCH IS SEAMLESS WITH SHERLOCK TAXI

Changing systems can seem daunting and you might be worried about disruption to your business. At Sherlock we support our customers every step of the way to ensure switching systems is smooth, seamless and stress-free.

HOW DO WE DO IT?

- Dedicated Project Manager
- Direct communication with support team throughout
- Full project plan
- Data migration
- Post go live support
- Remote training prior to go live
- System scoping
- Onsite support for go live

SHERLOCK

MAKING THE SWITCH TO SHERLOCK MEANS YOUR BUSINESS IS GUARANTEED:

- A technology partner you can trust

- Software-as-a-Service (SaaS) model which commits Sherlock to delivering continuous new features and updates as part of the licence fee – meaning you'll never be left behind with outdated legacy technology

- No hidden clauses, no hidden costs, just the features you expect at the price you've been promised

DON'T TAKE OUR WORD FOR IT, WHAT DO OUR CUSTOMERS THINK?

"

It was a big transition for us as we had not changed systems in over twenty years and had not used a system which is based on a driver smartphone app before. For our peace of mind, the Sherlock team provided twenty-four hour onsite support at the most critical points for us.

Marcus Jimenez,
General Manager
of Central Taxis in Coventry

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The team at Sherlock made switching dispatch systems much easier than expected by migrating my data from my previous system, setting up my customer accounts and invoicing, and having somebody onsite during and post go-live to make sure my staff were comfortable with the system. This extra support, on top of training the team before going live, meant that the experience was much smoother for everybody and they didn't even charge any extra for it.

Wayne Prospere,
Owner of Cloud
Cars in Nottingham

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